



HIGHLIGHTS OF QUALIFICATIONS

- One year of experience as a Co-op student supporting IT departments in two different companies along with an educational foundation in designing, implementing, maintaining, managing, securing, and troubleshooting data communication systems
- Strong teamwork ability having collaborated with an external consultant and Operations Manager to coordinate staff training as well as the enhancement of technical operations for XYZ Company
- Excellent communication skills evidenced through providing exceptional customer service to hundreds of customers at a local driving range and providing IT support for Somewhere Airport Authority staff
- Cisco Certified Entry Networking Technician (CCENT) Certificate
- Languages: fluent in English and French

EDUCATION

Somewhere Airport Authority, Somewhere, BC

Sept. – Dec. 2018

Jan. – Aug. 2018

**Design and enhancement of technical operations and communications
Transformation from physical server to cloud based 365 in collaboration
with external consultant**



